

I am a resident of the Live Oaks community in Tampa, FL. Our community currently is forced to pay for unreliable, very slow, antiquated internet and cable service from Century Communications. We are forced to pay these fees as a part of our HOA dues. I have lived here for 2 years and Century Communications has failed to deliver acceptable service on all fronts. Our television service provides no DVR abilities, and we have very limited HD channels. I am also attending graduate school online and need a fast and reliable internet service in order to complete my course work. Internet service provided by Century Communications is as slow as dial-up and often goes out during the day preventing me, on occasion, from completing my coursework in time.

As a consumer, I feel I have no rights to freely select my internet and cable service provider since my HOA is binded to a contract that our previous builder, Transeastern Homes, entered with Century Communications. This contract, which I may add, was the result of collusion since both the builder and Century Communications was owned by the same family. The builder is no longer in business. Century Communications has failed to hold up their end of the contract - to provide reliable, high-quality and high-performance service to our community. Therefore, this contract should no longer be binding. The residents of our community should be able to freely select their internet and cable service providers. In this day and age, it makes no sense that a cable company can strong-arm an entire community into paying for their outdated, poor-quality service.